



Welcome

*Our Staff would like to take this time to welcome you to
The City of Forest Hill*

We hope you find this information helpful.

Please feel free to contact us if you have any questions or feedback about our employees or services.

Thank you.

Want to know what is happening in Forest Hill?

Check out the Community Calendar on our home page, www.foresthilltx.org.
It lists community events, meetings, and city sponsored activities.

*The City of Forest Hill
Forest Hill, Texas*

(817) 568-3030

Or

*568-3031 U.B. Dept.
(817) 984-8259 FAX*

www.foresthilltx.org

Visit our website and pay your water bill.



UTILITIES

NEW WATER DEPOSITS

LANDLORDS:	\$160.00	NOT YOUR PRIMARY/HOMESTEAD RESIDENCE
RENTERS:	\$160.00	
OWNERS:	\$80.00	PRIMARY/HOMESTEAD RESIDENCE
COMMERCIAL	\$100.00	

Each active account with the City of Forest Hill must have a separate deposit on file. Applications may be in person or online deposits, must be paid in full before service is connected. Please provide documentation in the form of lease agreement or mortgage paperwork. A valid state issued ID card or Matricula Consular, or Texas ID, or Passport

For same day service deposits must be, paid no later 3:00 PM Monday thru Friday

Someone must be present to activate service otherwise; water will be left off at the curb.

Payment Due Date - Utility service bills are due as follows:

Cycle 1 - North of I - 20 due on the 20th of each month.

Cycle 2 - South of I - 20 due on the 5th of each month.

EXTENSION MUST BE IN WRITING OR EMAILED TO [SSALAZAR@FORESTHILLTX.ORG](mailto:ssalazar@foresthilltx.org) OR [MPRATER@FORESTHILLTX.ORG](mailto:mprater@foresthilltx.org)

Termination (Final Out) Requests- Termination requests may be made in writing. A form is available at City Hall. You can also fax (817-984-8259) or email your request to ssalazar@foresthilltx.org or mprater@foresthilltx.org Please make sure you call the office within the same day to verify that the request have been received. Request must include the date of termination, a forwarding address and a signature. **Accounts will continue to be billed for minimum services until termination request has been received.**

Penalty charges- In the event that the consumer fails to pay his/her bill by the due date, a late charge of 10% of the total bill will be charged on the day after the due date.

Disconnection per non-payment- Effective November 1, 2008 all cycles will be subject to disconnection upon reaching a past due status. All accounts that ARE DISCONNECTED for non-payment will be subject to a \$50.00 processing fee. If a meter is turned back on after DISCONNECTION a \$75.00 tampering fee may be accessed.

NO CHECKS WILL BE PROCESSED ON DISCONNECT DAY.

YOU CAN ALSO PAY YOUR BILL ONLINE!!!!



Account transfers and name changes will need to be made in our office in order for us to have the correct information.

For Transfers, you will need to pay off the balance of the previous account before we can turn on services at the other residence.
For name changes, we need a written request and the information on the person assuming the account such as driver's license. The customer should be aware that when a name change is in process, the deposit is TRANSFERED to the new customer while the new customer is assuming responsibility for all outstanding amounts owed on the account.

WATER/GARBAGE PICK-UP/SEWER:

Water, garbage pick-up and sewer services are billed through the City's Utility Department. Call (817) 568-3030 for details. Please place items at the curb the first Monday for your scheduled, pickup week. We cannot guarantee pickup if the items are not on the curb.

Regular trash pickup is as follows:

North of I-20: Monday and Thursday
76119
South of I-20: Tuesday and Friday
76140
Trash service is provided by IESI

Brush collection is as follows:

1st and 3rd weeks of the month.
2nd and 4th weeks of the month.
Call 817-222-2221

GAS SERVICE

Contact Atmos Energy. The number is 1-800-460-3030.

ELECTRIC SERVICE

You have your choice of electric providers. To learn about the options available, visit www.powertochoose.org.

Oncor Street Light Repair 1-888-313-4747

CABLE/SATELLITE

There are many providers to choose from. These are just a few:

Charter Communications		(817) 509-2225
Comcast	www.comcast.com	1-888-824-8520
Direct TV	www.directv.com	1-888-777-2454
Dish Network	www.dishnetwork.com	1-888-825-2557



We are often asked for information about schools, utilities and city government. This page will provide you many of the details you will need to get your home or business set-up.

IMPORTANT PHONE NUMBERS

Police or Fire emergency

Dial 911

Non emergency number for Police Department

Animal Control and Code Enforcement:

(817) 999-2406 Animal control –Code 817-568-3011

City Hall-City Manager, City Secretary,

(817) 568-3000

Finance Director, Economic Development

Non emergency number for Fire Department,

Inspections, Planning and Zoning

(817) 531-5715

Forest Hill Library

(817) 551-5354

Forest Hill Lions Club

(817) 572-2334

Forest Hill News newspaper

(817) 483-8857

Forest Hill Senior Citizen Center

(817) 293-8319

Forest Hill Youth Association

(817) 478-9941

IESI (garbage pick-up)

(817) 222-2221

Municipal Court

(817) 568-3046

Municipal Court (Spanish)

(817) 568-3020

Public Works (street repair)

(817) 531-5700

South Tarrant County Chamber of Commerce

(817) 568-2685

Water Department (readings, leaks at meter)

(817) 568-3030

Oncor Street Light Repair

1-888-313-4747

Website:

www.foresthilltx.org

See next page for information on schools that service Forest Hill.



SCHOOLS

The City of Forest Hill has two elementary schools:

Harlean Beal Elementary

5615 Forest Hill
Forest Hill, Texas 76119
817-531-6460 (p) 817-531-7738(fax)

David K. Sellars Elementary

4200 Dorsey
Forest Hill, Texas 76119
817-531-6430 (p) 817-531-6156(fax)

Middle and high school students living in Forest Hill attend classes in Everman and Fort Worth:

Forest Oak Middle School

3221 Pecos
Fort Worth, Texas 76119
817-531-6330(p) 817-531-6342(fax)

Glencrest 6th Grade

4801 Eastline Dr.
Fort Worth, Texas 76119
817-815-8400(p) 817-815-8450(fax)

O.D. Wyatt High School

2400 E. Seminary
Fort Worth, Texas 76119
817-531-6300 (p) 817-531-6326(fax)

Everman High School

608 Townley Drive
Everman, Texas 76140
817-531-6300(p) 817-568-3508(fax)

Fort Worth Independent School District
817- 871-2000
web@fortworthisd.net. (Office of Communications)

Everman Independent School District
817-568-3500
info@eisd.org

Water Rates**Sewer Rates****Garbage Rates**

Sewer bill amount is based on 3 month average consumption: (December, January and February.)

Residential:

(Gallons)

0 – 2,000	\$ 17.04	0 – 2000 gal.	\$ 17.04	\$ 11.39 + tax
2,001 – 20,000	\$ 4.99/1,000 gal.	1,000 and up	\$ 4.99/1,000 gal.	
20,001 and up	\$ 5.91 /1,000 gal.		Maximum 15,000 gal.	

"Total resident water bill based on 0 – 2,000 gallons of usage" for a 3/4" meter.

Water:	\$ 17.04
Sewer:	\$ 19.58
Refuse:	\$ 11.39
DRAINAGE	\$ 4.00
TAX	<u>.91</u>
Total	\$52.92

Commercial –**(Base rates vary per meter size.)****Water Rates****Sewer Rates****Garbage Rates**

(Gallons)

0 – 2,000	\$ 23.08	0 – 2,000	\$ 67.45	Vary by container size
2,000 and up	6.51/gal.	5,001 and up	\$ 6.09/1,000 gal.	

Commercial base rates by meter size:

3/4 inch meter	\$ 23.08
1 inch meter	49.39
1 1/2 inch meter	91.94
2 inch meter	143.01
3 inch meter	228.13
4 inch meter	432.43
6 inch meter	858.04
8 inch meter	1903.99

